



The Ohio State University System-Wide Addiction Services Program

*Bolstering a Tertiary Care Center's
Addiction Safety Net*

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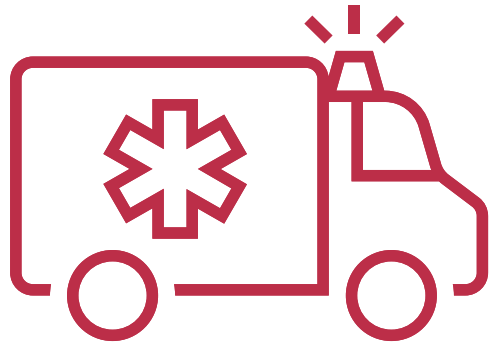


THE OHIO STATE
UNIVERSITY
WEXNER MEDICAL CENTER

Disclosures

- Program supported by funds provided under Care Innovation and Community Improvement Act, an Ohio Medicaid Program.
- Paid Consultant for FDA

Background & Context



Emergency
Department

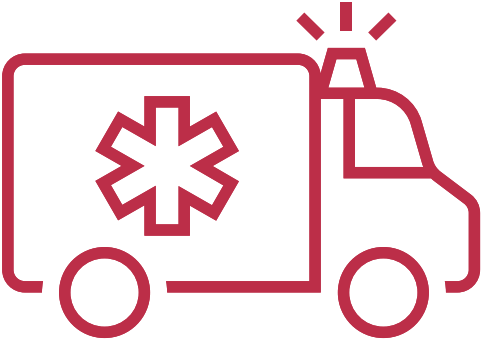


Inpatient
Addiction
Team



Primary
Care

System-Wide Addiction Services



Emergency
Department

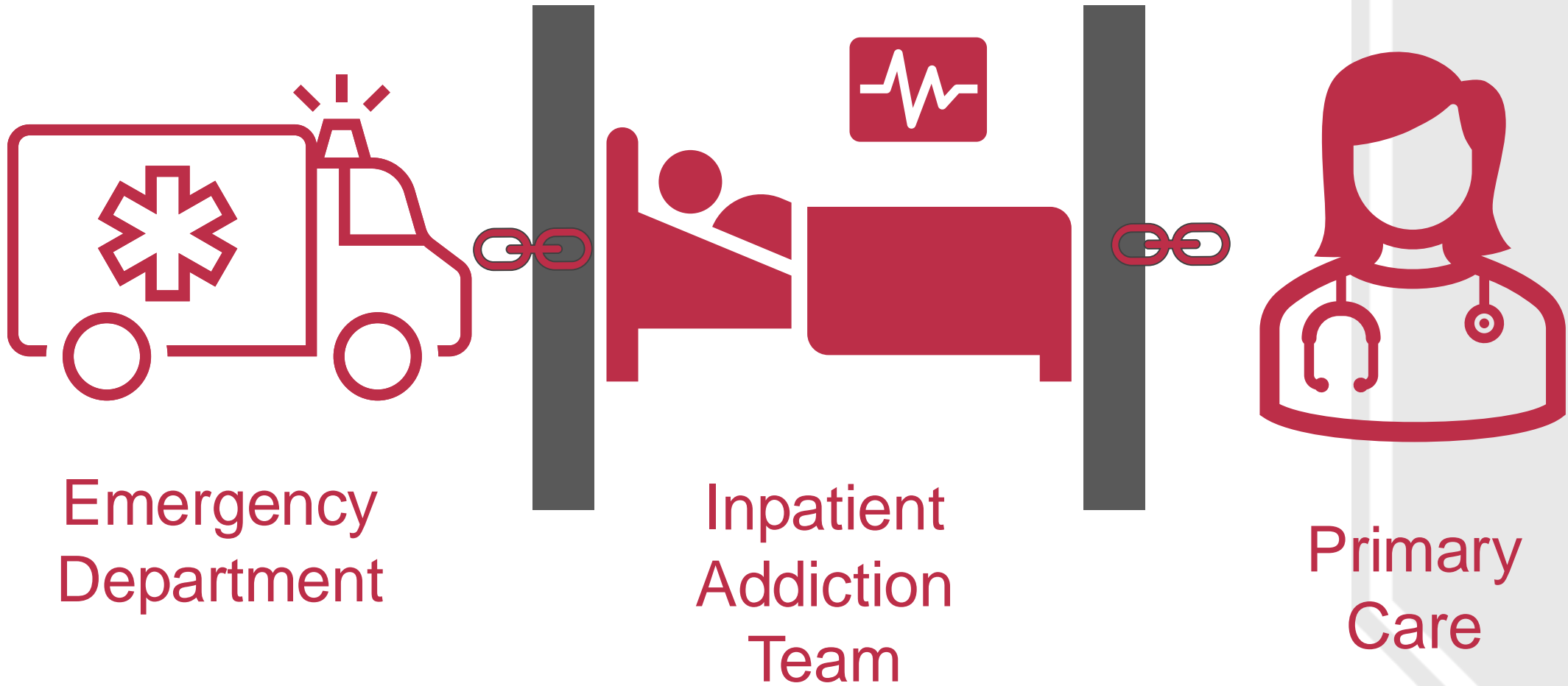


Inpatient
Addiction
Team

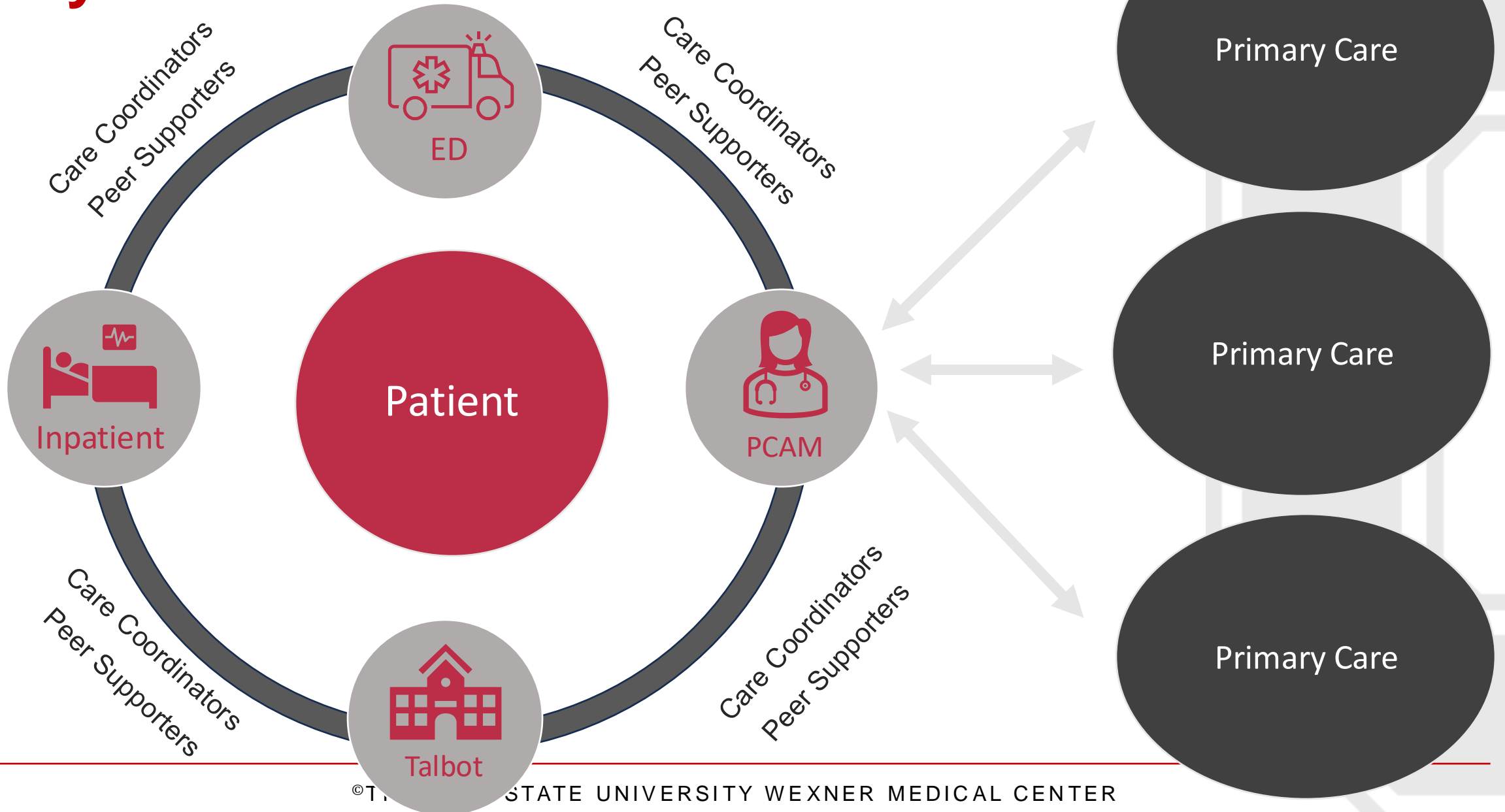


Primary
Care

Background & Context



System-Wide Addiction Services



Implementation Phases & Strategies

Phase 1:
Program Preparation

Phase 2:
Program Rollout

Phase 3:
Program Sustainability

Implementation Phases & Strategies

Phase 1:
Program Preparation

Build Leadership Team
Create Vision of Care
Establish Pro Forma
Budgets

Phase 2:
Program Rollout

Phase 3:
Program Sustainability

KEY: Program Roles

- Peer Supporter
- ◇ MOUD Social Work
- ★ MOUD Care Coordinator

Emergency Department

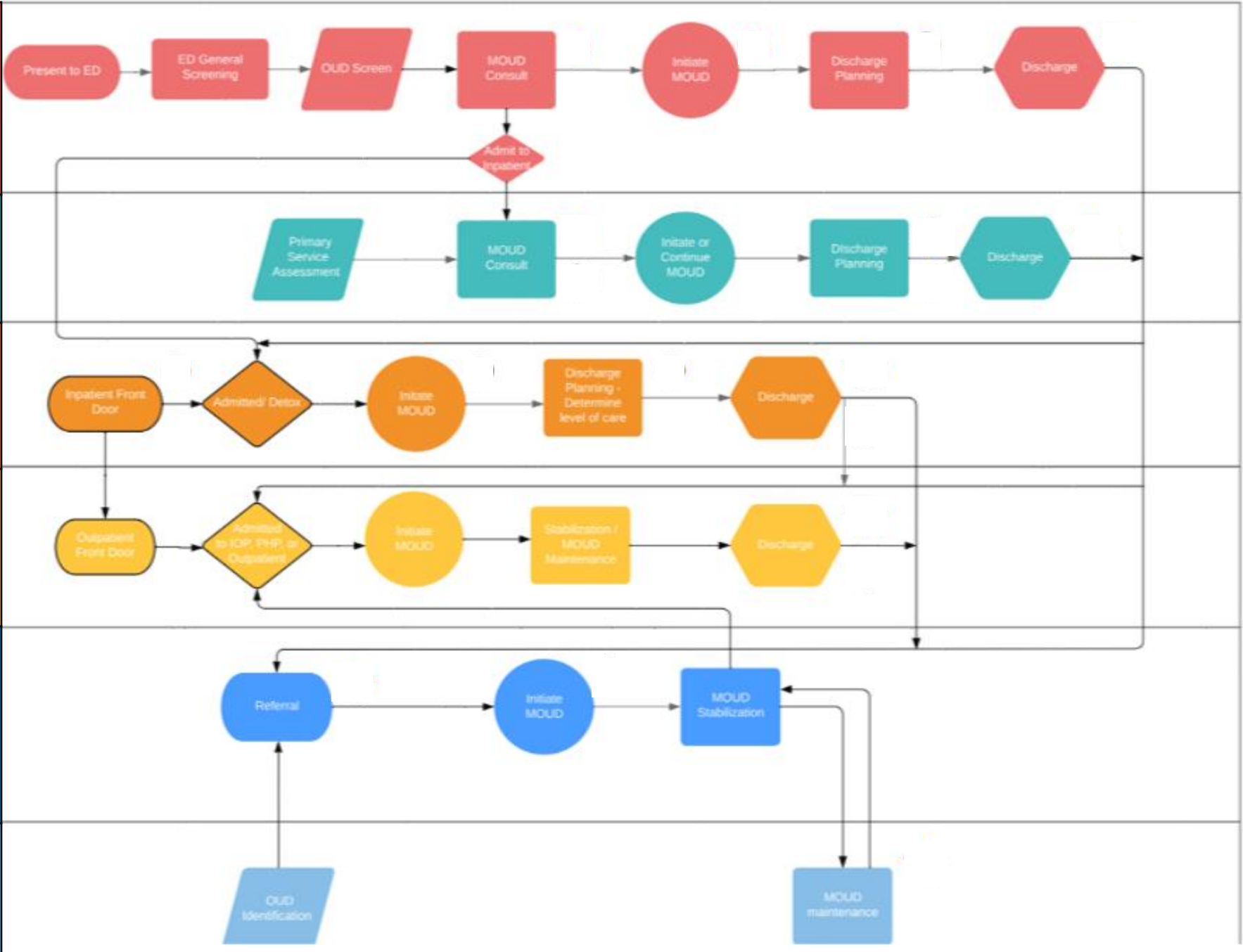
Inpatient Addiction Consult Team

Inpatient Addiction Consult Team

Talbot Hall (Inpatient Addiction)

Ambulatory Specialty Clinics (MFM, Palliative)

Primary Care



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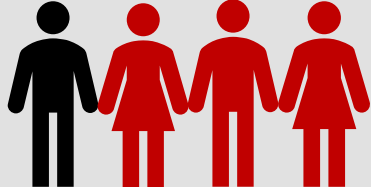




Phase 3:
Program Sustainability

Establish Team Operating
Rhythm

Identify and Hire
Program Staff

Establish Program
Evaluation Workplan

System-Wide Addiction Services

Program Manager		Inpatient NPs	
Core Physician Leaders		Hospital SWs	
Care Navigators		PCAM (SW, PharmD)	
Peer Supporters		Evaluation Team	

Implementation Phases & Strategies

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Implementation Phases & Strategies

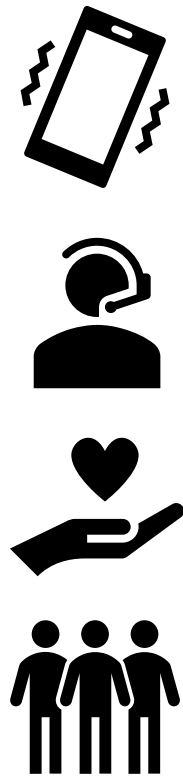
Phase 1:
Program Preparation

Phase 2:
Program Rollout

Phase 3:
Program Sustainability

Monitor KPIs
Program Evaluation
Adapt to
Transformations
Identify Opportunities
for Expansion

Key Performance Indices

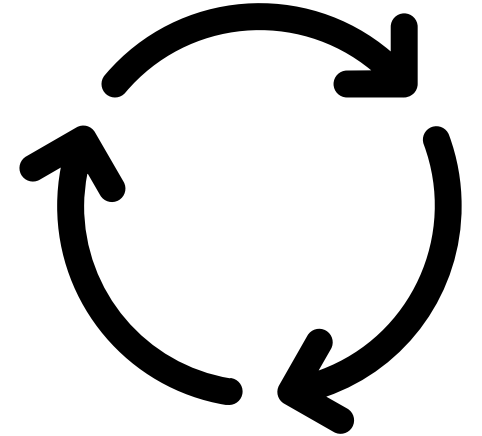
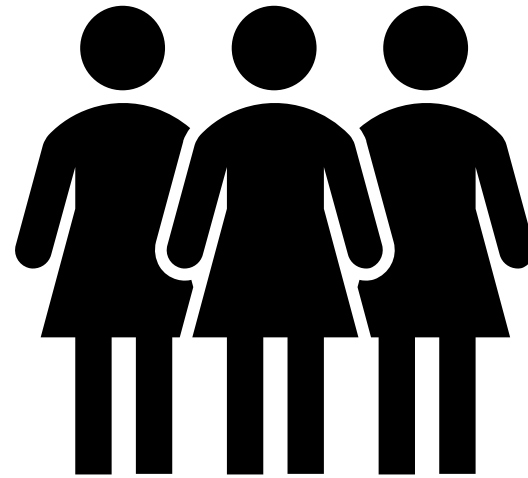
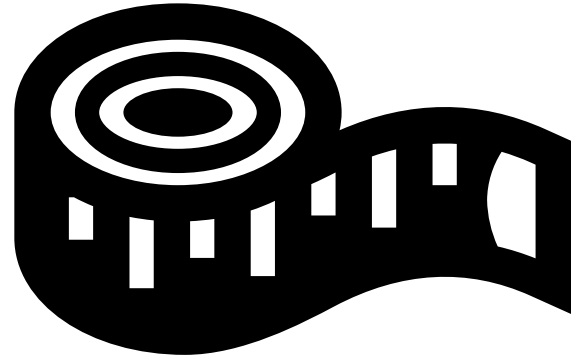


KPI	2023 Data	Growth from 2021

Adaptability – PCAM Expansion



Lessons



Acknowledgements

SWAS Core Clinical Team

Ali Miller, BA, MPH - Program Manager
Dr. Peggy Williams - Hospital Medicine
Dr. Emily Kaufman - Emergency Medicine
Dr. Julie Teater - Addiction Psychiatry
Dr. Trent Hall – Addiction Medicine

Inpatient/ED Addiction Team

Joe Asteriou, MD
Barbara Driscoll, APRN-CNP
Taryn Keller, APRN-CNP
Jane Ginther, APRN-CNP

Primary Care Addiction Medicine

Cali Hazel, LISW-S, LICDC, MSSW
Kelsey Schmuhl, PharmD, BCACP
Cory Coffey, PharmD, BCACP, BCPP
Preston Williams, MD

SWAS Program Coordinator & Care Navigation Team

Lori Yeager, LISW
Cecily King, CHW
Dakota Sowards

Inpatient/ED Social Workers

Megan Deaner, MPH, LISW-S, LICDC
Madeline Richardson, LSW
Crystal Bigley, LSW, LICDC
Cara Aigner, LISW-S
Mohamed Kandeh, LISW-S, LICDC-CS (In Memoriam)

Peer Recovery Supporters

Keith Armour, CPRS, CDCA II
Whitney Nicholson, CDCA
Barbara Clark, CPRS
DeLisa Watkins, CPRS
David Lovejoy, CPRS

Evaluation and Research

Jennifer Hefner, PhD
Tory Hogan, PhD
Brian O'Rourke, MA
Stephanie Gorka, PhD

PREPARATION

ROLLOUT

SUSTAINABILITY

Health System

Summer: Multiple departments submit separate grants to funder for expanding MOUD use

Fall: Funder requests single collaborative approach towards MOUD treatment

Spring: COVID-19 Public Health Emergency begins

Managing pandemic-driven resource constraints (hiring freezes; funding limitations; hospital capacity; etc.)

Program

Role specification and overcoming resistance from external departments/staff

Winter: Addiction Medicine Clinic opens

Spring: Care coordinator and peer supporter hiring begins

Spring: Program expands to main hospital ED

2019

2020

2021

2022

2023

Summer: Full rollout of main hospital MOUD consult service

Spring: Leaders approve funding for SW-MOUD program

Evaluation

Fall: Evaluation team begins data analysis and program assessment

Spring: Patient experience interviews conducted

Fall: EHR admissions analysis begins

Fall: Care coordination interviews conducted

Spring: Medicaid prescription adherence data received